



Solutions for Better Business

OVERVIEW



Enterprise Applications and Integration

Integrating Business Processes for Better Returns

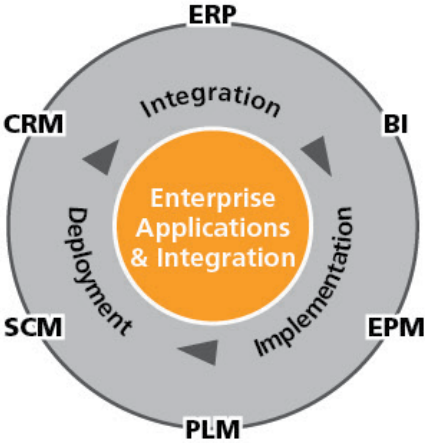
Celebrating
10
YEARS
S&I since 1998

ENTERPRISE APPLICATIONS & INTEGRATION

UNIFIED PROCESSES, PROVEN METHODOLOGIES AND INNOVATIVE SOLUTIONS

S & I provides Enterprise Applications and Integration (EAI) across enterprises and industries. Timely decision-making that is essential for business success needs to be supported by an integrated, adaptable and collaborative suite of solutions that supports your business objectives. At S & I, we help you create real-time visibility, streamline your business operations and enhance business collaboration.

Our experienced consultants have strong domain knowledge backed by proven methodologies for successful implementations, from simple solutions to complex applications serving SMEs to MNCs. Rapid deployment, excellent user experience and reliable solutions have made us a dependable partner in IT.



Offerings

Oracle CRM On Demand (CRM) is a hosted Customer Relationship Management (CRM) application running on a modern architecture that is flexible and easy to integrate with no upfront investment, providing a smarter way to manage your customers.

Oracle Contact Center Anywhere (CCA) is a contact center solution enabling routing, queuing and distribution of communications to agents anywhere. It unites multi-site contact centers, remote agents and informal contact centers into a single entity, sharing licenses and capabilities across multiple sites.

Oracle JD Edwards EnterpriseOne & World (ERP) is an integrated suite of Enterprise Resource Planning (ERP) applications designed to meet the full spectrum of enterprise software needs across a range of mission-critical business processes.

NetSuite OneWorld is the first real-time on-demand business management solution that addresses the requirements of multi-entity and multi-national companies delivering business management and financial consolidation.

NetSuite CRM delivers powerful on demand customer relationship management capabilities with dashboards, business intelligence, customization and extension.

Value Propositions

- Scalable, secure and fast-to-deploy with minimal hardware
- Offers business insights into sales, marketing and contact center activities
- Improves customer satisfaction & loyalty

- Can be integrated with CRM for a complete customer-to-agent experience
- A "single system" infrastructure shared by ALL locations
- Facilitates tenant security and carrier-grade reliability

- An integrated, modular and flexible solution
- Offers reduced implementation, production & inventory costs
- Provides uniform infrastructure, pre-integrated applications, middleware and database

- Instant consolidation and real-time visibility
- Better compliance and internal controls
- Easy, rapid deployment with unprecedented integration and data quality

- A single, real-time view of the prospect
- Seamless lifecycle management
- Automates entire customer lifecycle

Offerings

SAP ERP application encompasses a suite of modules, which enable companies to manage the entire value chain across business networks, transforming into a more adaptive business.

Business Intelligence (BI) solution provides accurate, reliable and timely insights into your business to facilitate effective decision-making process. S & I offers BI solutions including IBM Cognos, Oracle Hyperion Enterprise Performance Management and SAP Business Objects.

Enterprise Performance Management (EPM) Bringing together the functionalities of performance management and business intelligence, Oracle Hyperion EPM helps achieve management excellence rapidly.

Supply Chain Management (SCM) Oracle's SCM solution is one of its kind with diverse functionalities and features covering all aspects of an organisation's process from design, demand, planning, and manufacturing.

Product Lifecycle Management (PLM) Oracle's Agile PLM solutions drive product innovation and help reduce costs invariably thereby giving time to market the product successfully.

Value Propositions

- Adapt quickly and cost-effectively to changing business, market and industry requirements.
- Exploration, analysis and intuitive, at-a-glance metrics
- Extensive information coverage and easier to deploy and manage
- Insight and efficiency for higher performance
- Powerful OLAP technology and pervasive information delivery layer
- Offers lower cost of compliance and common enterprise information model
- Facilitates financial data quality and complete audit trails
- Can be deployed as stand-alone or integrated with any ERPs
- Predicts market requirements and manages supply chain risk
- Monitors performance based on real-time information
- Enables project visibility and control
- Encompasses product cost, governance & compliance management
- Improves product quality and accelerates product innovation & growth

Integrating Business Processes for Better Returns

Core Services:

- Consulting
- Implementation
- Project Management
- Helpdesk Support
- Training

For more information and enquiries on our portfolio of enterprise applications & integration, contact us at 6319 4823/938 or mail us at marketing@si-asia.com.



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**BUILD INNOVATIVE
SOLUTIONS.
CONTACT US TODAY.**

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About S & I

S & I Systems (S & I) is an integrated IT solutions provider of enterprise infrastructure systems and business application solutions that delivers the best value IT solutions that help customers achieve better business performance.

Established in 1998, S & I has over 100 employees, with offices in Singapore, Malaysia and Thailand. Working together with leading technology vendors and solutions partners, S & I provides infrastructure and business solutions to over 500 customers spanning a broad spectrum of industries.